

Academic Grievance

**Program specific grievance processes may apply as an initial step and can be reviewed in a major specific handbook.*

If a student has a significant complaint or grievance that cannot be addressed within another established university policy, students may choose to file a formal complaint with the Chief Academic Officer (CAO).

- Arising from any area on campus
- Means of transmission shows 'investment of seriousness' which includes: letter or form (can be emailed), signed and dated, and may follow a meeting with the CAO.
- Timely